

PRIVACY POLICY

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About eTLipse

eTLipse Computação, Engenharia e Responsabilidade Social Ltda. is a company located in Brazil, specialized in instruction, consulting and services of software development for the Architecture, Engineering and Construction Industry.

About our software

ARQER by eTLipse – Architecture Modeller for Autodesk® Revit® is a free add-in application that enhances the experience of Autodesk® Revit® users by offering a set of automation tools for elements filtering, creation and edition, solids operations and express Architecture modelling.

About your personal data and information

Once you have downloaded the *ARQER* installer from the *Autodesk® App Store*, by installing and running our software you **are not** asked for any kind of personal information or payment data.

Alternatively, in order to download the *ARQER* installer from the *eTLipse* official website, the following personal information will be required: *name*, *e-mail* and *nationality*.

Our software **does not** contain any kind of authentication feature and **does not** collect any kind of user information during its usage, being its code entirely focused on *API* calls for version update check, User Interface mechanics and *Revit®* modelling transactions and processes.

Our software **does not** transfer or place on your computer any kind of data collection log files, such as cookies and other similar tools.

Our software **does** include *API* calls for version update checks and external links to our institutional web page, which presents support and instructional material, as well as offers of other products and services by the company.

In addition to the aforementioned information required by the *eTLipse* official website, the only personal information we can access is provided by the *Autodesk® App Store* once the user has downloaded the installer file of our product, being this personal information the following: nationality, language, name, operating system, company name, e-mail, date, time and quantity of downloads, when provided by the user.

About the usage of your personal information

Aside from the *Autodesk®*s own privacy policy, the usage of the aforementioned personal data is limited to *eTLipse*'s research, storage and private communication with the users (software updates, new tools and services offered and announced by e-mail). No sharing or public usage is done with the collected user information.



About your rights

You, as a user, are completely entitled to demand the retrieval, updating, transfer, consulting, rectification and/or deletion of any of your personal data stored in any of our databases.

About this Policy

This Policy applies to every feature and tool offered in the *ARQER* software, as well as every service and feature this product eventually uses in the eTLipse's website and databases. By using this product and its related services, **you agree** to the terms and conditions proposed in this document.

This Policy for this specific product maintains its effects until a newer one is publicly released. We reserve ourselves the right to change or update its terms at any time, given the *Autodesk® App Store*'s approval as well for the versions published in it.

Contact

For any clarification, explanation, complaints, objections, criticism or suggestions, please, do send us an e-mail: <u>info@etlipse.com</u>.

You can always visit our website as well: www.etlipse.com.